

**IBM 000-N12**

**IBM SPSS Data Collection Technical Support Mastery**

**Test v1**

**Version: 4.0**

**QUESTION NO: 1**

A new version is added to a .mdd file each and every time a user does what?

- A. Uploads or downloads a copy of the questionnaire from the Files activity in Interviewer Server Administration
- B. Re-opens the mdd file in Author or Author Professional
- C. Saves the .mdd file using Author or Author Professional
- D. Activates a questionnaire

**Answer: D**

**Explanation:**

**QUESTION NO: 2**

A customer desires to set up a project that will be synchronized to remote Data Collection Interviewer clients. What must a customer do to enable the project for remote synchronization with Interviewer?

- A. Upload the RemoteSync.mdd file to the project
- B. Set IsMobile project property to True
- C. Activate the project in CATI mode
- D. Assign the project to the Remote Interviewing feature

**Answer: B**

**Explanation:**

**QUESTION NO: 3**

What feature of IBM SPSS Data Collection Interviewer Server allows a customer to define the requirements for the allowed numbers of respondents who have certain characteristics such as age, gender, and/or socioeconomic class?

- A. Interviewer Monitoring
- B. User Management
- C. Sample Management
- D. Quota

**Answer: D**

**Explanation:**

**QUESTION NO: 4**

In order for a customer to show whether differences in the distribution of counts in a particular table are significant or whether they are merely due to chance, which one of the following should be done?

- A. Calculate the standard error in the table to make sure it is less than 1
- B. Run a statistical test such as column proportions test or column means test
- C. Insert the standard deviation in the table and make sure it is greater than 1
- D. Determine that the weighted base is less than the actual un-weighted base

**Answer: B**

**Explanation:**

**QUESTION NO: 5**

IBM SPSS Data Collection 6.0.1 Server software is supported on which server operating system(s)?

- A. Microsoft Windows Server 2000, 2003, and 2008
- B. Microsoft Windows Server 2003 R2 and Max OS X Server
- C. Microsoft Windows Server 2008 and Linux
- D. Microsoft Windows Server 2003 R2 and Microsoft Windows Server 2008

**Answer: D**

**Explanation:**

**QUESTION NO: 6**

Which of the following is a pre-requisite for installing the IBM SPSS Data Collection 6.0.1 Server software?

- A. Microsoft Internet Information Services (IIS)
- B. Microsoft SharePoint
- C. Microsoft BizTalk Server
- D. Microsoft Exchange Server

**Answer: A**

**Explanation:**

**QUESTION NO: 7**

A customer reports that their installation failed with an error, indicating that the PMSetup could not be run and that the mrDPMServer3 service failed to start. From the pre-installation tasks of Data Collection, what are the missing permissions for the Running User which could lead to that error?

- A. "Profile single process" and "Profile system performance"
- B. "Create a token object" and "Create a pagefile?" "Create a token object" and "Create a pagefile"
- C. "Debug programs" and "Create global objects"
- D. "Log on as a service" and "Log on as a batch job"

**Answer: D**

**Explanation:**

**QUESTION NO: 8**

Before a Data Collection desktop product can store an asset to a repository, the .dql file must be:

- A. edited on the client machine and included in the project files during the asset storing process
- B. edited via C&DS Deployment Manager for every asset being stored
- C. downloaded from the C&DS Deployment Manager repository to the client machine and placed in the installation directory of the Data Collection desktop product
- D. placed in a C&DS repository folder via Deployment Manager and referenced on the client via the DQL Path property in a defined Question Repository connection

**Answer: D**

**Explanation:**

**QUESTION NO: 9**

If a customer wants to allow specific users to be able to perform particular functions and access particular features within Interviewer Server Administration, what must an administrator user do?