

IBM 000-N21

**IBM Rational Collaborative Lifecycle Management for
IT Technical Sales Mastery Test v1**

Version: 4.0

QUESTION NO: 1

Which CLM capability does the Analyst role have full read/write access to?

- A. software configuration management
- B. test management
- C. automation
- D. requirements management

Answer: D

Explanation:

QUESTION NO: 2

Progress frequently stalls because team members are unaware of which tasks they must complete in order for the group to move forward. Which IBM Rational CLM feature helps prevent these delays the most?

- A. The Planned Time view shows the work load for each team member.
- B. The Roadmap view makes dependencies visible to the whole team.
- C. Ranked lists ensure that the team works on important items first.
- D. In-place status updates appear in the plan automatically.

Answer: B

Explanation:

QUESTION NO: 3

What is a major benefit of real-time planning in IBM Rational CLM?

- A. It captures best practices and reuses them across teams.
- B. It allows everyone to participate in keeping the plan accurate.
- C. It encourages incremental and breakthrough improvements.
- D. It clearly separates planning from execution.

Answer: B

Explanation:

QUESTION NO: 4

What is a major advantage of deploying IBM Rational CLM in a single server setup?

- A. full Single Sign-On (SSO) support
- B. a single LDAP server to control authentication
- C. simplified linking of work items
- D. easier to schedule maintenance windows

Answer: C

Explanation:

QUESTION NO: 5

A project lead wants to ensure that the whole team understands the overall scope of the project. Which capability of IBM Rational CLM should the sales specialist highlight?

- A. It provides a single plan that spans requirements, development, and testing.
- B. It fully integrates project planning with execution.
- C. It emails copies of the plan to all team members.
- D. It subjects any changes in the plan to the entire team approval. It subjects any changes in the plan to the entire team? approval.

Answer: A

Explanation:

QUESTION NO: 6

IBM Rational Requirements Composer version 3.0.1 and later supports integration with which two products? (Choose two.)

- A. Rational Software Architect Design Manager
- B. Rational ClearQuest
- C. Rational RequisitePro
- D. Rational DOORS

Answer: A,B

Explanation:

QUESTION NO: 7

An organization has developed a set of best practices it plans to reuse in the future. How should the organization use IBM Rational CLM to achieve this?

- A. create a project template
- B. write a best practices wiki
- C. generate a process report
- D. develop a project script

Answer: A

Explanation:

QUESTION NO: 8

Which kind of artifact should a stakeholder create in order to visually model the interaction of a customer without focusing on the design?

- A. user interface sketch
- B. business process diagram
- C. work flow diagram
- D. use case diagram

Answer: D

Explanation:

QUESTION NO: 9

Which of the five imperatives best helps each team member understand what the rest of the team is doing and how it impacts the overall workload?

- A. in-context collaboration
- B. real-time planning
- C. lifecycle traceability
- D. continuous improvement

Answer: C

Explanation:

QUESTION NO: 10

Practitioners are reluctant to participate in planning activities. Which IBM Rational CLM capability should the sales specialist suggest?

- A. Team members can update status in the course of their daily work.
- B. Teams are regularly reminded to provide status updates.
- C. Team members who do not participate are absent in the Planned Time view.
- D. Team leaders can require members to approve the plan.

Answer: A

Explanation:

QUESTION NO: 11

What is the simplest way to allow customers to experience the look and feel of IBM Rational CLM applications?

- A. Download and deploy the latest stable release and use a trial license
- B. Have the salesperson install the solution in their environment
- C. Invite them to register on jazz.net and try out the self-hosted CLM solution
- D. Leverage the flash-based CLM Simulator tool on jazz.net

Answer: C

Explanation:

QUESTION NO: 12

Which Rational Requirements Composer capability best eliminates the obstacle of stakeholders failing to agree on the definition of important terms?

- A. collaborate in real time with commenting
- B. link use case diagrams to UI sketches and requirements
- C. create glossaries and submit them for review
- D. link requirements to business process sketches

Answer: C

Explanation: