

IBM

Exam 00M-654

IBM Emptoris Telecom Expense Management Sales Mastery Test v1

Version: 6.0

[Total Questions: 39]

Question No:1

In TEM what does the acronym "BYOD" stand for?

- A. Buy Your Own Data
- B. Beyond Data
- C. Bring Your Own Device
- D. Bring Your Own Design

Answer: C

Question No: 2

The global TEM Compounded Annual Growth Rate (CAGR) is approximately:

- **A.** 10%
- **B.** 12%
- **C.** 17%
- **D.** 21%

Answer: C

Reference:http://www.reportlinker.com/p0787925/Global-Telecom-Expense-Management-Market.html(see first para on the page)

Question No: 3

Which of the following are considered "tier 1" competitors?

- A. Tangoe
- B. SAP
- **C.** AT & T
- D. Telesoft

Answer: A

Question No: 4

Which of the following statements is false?

- **A.** IBM offers a fully automated TEM lifecycle solution across the telecom infrastructure including data, voice, and mobile assets
- B. The IBM offer focuses on wireless telecomm assets only
- C. The IBM offer includes all critical TEM processes required by the Gartner TEM definition
- **D.** The IBM offer is composed of multiple software platforms

Answer: B

Question No:5

Customers are indicating a desire for termination-at-will contracting, which indicates:

- A. Short sales cycles
- B. A vote of no confidence
- C. Good buyer relationships
- **D.** Low cost purchase

Answer: A

Question No: 6

Which of the following is most likely to overlap with TEM requirements in a TEM sales cycle?

- A. CRM
- B. Utilities expense management requirements
- C. Network management requirements
- D. IThelp desk requirements

Answer: B

Question No:7