Avaya

Exam 6402

Avaya IP Office Implementation Exam

Version: 6.0

[Total Questions: 63]

Question No : 1

Which two steps must be completed to get Embedded Voice Mail (EVM) Dial by Name to work correctly? (Choose two.)

A. Add names to the system directory.
B. Users need to record theirnames.
C. Configure DialBy Name action off Auto Attendant.
D. EmbeddedVoicemail code is set.

Answer: A,B

Question No : 2

When manually setting up an IP telephone, which setting represents the IP address of the IP Office?

A. Phonetyp
B. SwitchSv
C. CallSv
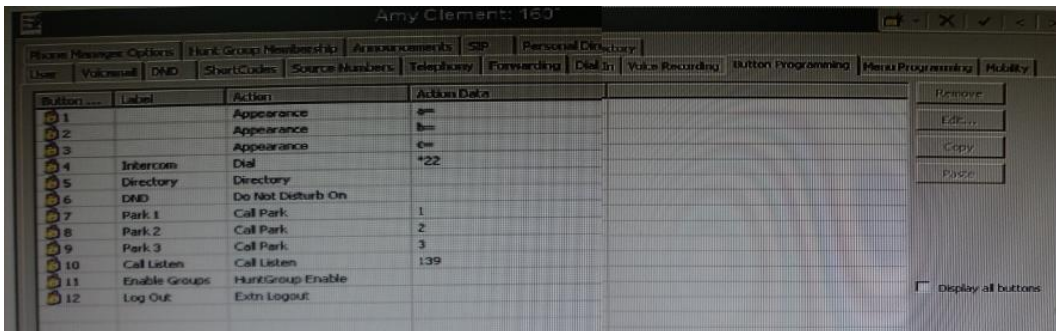**D.** Filetyp

Answer: C

Question No : 3

Which two features arc supported by the Embedded Voicemail on the IP Office platform? (Choose two.)

A. Network Mailbox
B. Voicemail to Email
C. Virtual DistributionList
D. Public Distribution Box
E. DTMFBreakout from mailbox

Answer: B,E

CERTKILL

Question No : 4

In the exhibit, the User Profile for Amy Clement shows button programming. All buttons have a small lock that appears to the left of the button. What does the lock indicate?

A. The buttons can be changed or configured by the user.
B. The buttons only appearwhen the useris set to be a Public User.
C. The buttons have been programmed within User Rights.
D. The buttons ate unavailable to users setas Basic Worker.

Answer: C

Question No : 5

The customer wants to rack mount an IP500 system. The room that the system will be installed in has a 25" width rack with space in it. Which additional equipment is needed to install the system in a rack?

A. a Standard 19" Rack
B. yellow2meterinterconnect cables
C. an Uninterruptable Power Supply
D. an IP400 Rack Mounting Kit

Answer: A

Question No : 6

In Manager, where can the voicemail type be selected for the IP Office to use Embedded Voicemail?

A. Line form
B. User form
C. System form
D. Auto Attendant form

Answer: C

Question No : 7

Given the following System Short Codes and system settings:

Short Code 1 = Code: 500 Number: 203 Feature: DialExtn
Short Code 2 = Code: 5001 Number: 210 Feature: DialExtn
Dial Delay Count = 3
Dial Delay Time = 4 seconds

What will happen if a user attempts to dial the 500 Short Code?

A. Extension 203 will be dialed.
B. Extension 210 will be dialed
C. Extension 210 will be dialed after 4 seconds.
D. The system will timeout and no extension will be dialed.

Answer: A

Question No : 8

Given the following Short Codes and system settings:

Short Code 1 = Code: 500 Number: 203 Feature: DialExtn
Short Code 2 = Code: 5001 Number: 210 Feature: DialExtn
Dial Delay Count = 4
Dial Delay Time = 4 seconds

What will happen after a user dials 500?

A. The system will waitforadditional digits and timeout if no additional digits are presented.
B. The system will immediately present a wave off tone as thereis a conflict.
C. The system will immediately dial Extn203.
D. The system willdial Extn 203 after four seconds.

Answer: D

Question No : 9

A customer with digital stations uses their outbound digital lines at 95% of capacity.

Which variable should be considered when planning for future growth?

A. the number of VCM channels
B. the number of hunt groups
C. the number of users
D. the number of trunks

Answer: D

Question No : 10

Which tool can be used to convert .wav files to the formats used by Embedded Voicemail?

A. Advanced File Upgrade
B. HTMLconverter
C. Save Files asfeature within Manager
D. LVM Greeting Utility

Answer: D

Question No : 11