

GAQM

Exam BPM-001

Business Process Manager (BPM)

Version: 6.0

[Total Questions: 50]

Question No : 1

Six Sigma strives to have a process operate at 99% efficiency.

- A. True
- B. False

Answer: B

Question No : 2

Business activity monitoring is a method to measure the health and performance of your process.

- A. True
- B. False

Answer: A

Question No : 3

Why is it important to manage an organization's processes?

- A. To increase productivity
- B. To decrease costs
- C. To increase efficiency
- D. All of the above
- E. None of the above

Answer: D

Question No : 4

Business process management (BPM) is a variety of tools and techniques used to support and manage the design, implementation, and improvement of operational procedures within an organization.

- A. True
- B. False

Answer: A

Question No : 5

As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.

- A. True
- B. False

Answer: B

Question No : 6

Why do organizations change their processes?

- A. To refocus resources
- B. New policies and procedures are developed
- C. Processes become outdated
- D. All of the above
- E. None of the above

Answer: D

Question No : 7

Technology cannot be used to make processes more efficient, productive, and profitable.

- A. True
- B. False

Answer: B