

# IBM

## Exam C2010-502

### IBM Endpoint Manager for Mobile Devices V2.1 Implementation

Version: 6.0

[ Total Questions: 90 ]

**Question No : 1**

What is the recommended maximum number of iOS devices that should report to an iOS management extender?

- A. 500
- B. 1000
- C. 5000
- D. 10000

**Answer: C**

**Question No : 2**

An Android device cannot be enrolled with a message similar to: Received an invalid server URL. What should be checked by the IBM Endpoint Manager administrator to identify the problem?

- A. confirm the Trusted Service Provider is up and running
- B. make sure the provided server name points to the enrollment server
- C. make sure the provided URL points to the Trusted Service Provider URL
- D. check if the maximum number of device has been reached for the enrollment server

**Answer: B**

**Question No : 3**

What must occur in order to remove an iOS profile from a managed device?

- A. The profile must not be encrypted.
- B. The profile must contain an administrator password.
- C. The profile must have been encrypted at the time of deployment.
- D. The profile must have been deployed using IBM Endpoint Manager for Mobile Devices.

**Answer: D**

**Question No : 4**

When creating a Samsung SAFE Capability Profile what are two of the system security' restrictions that can be set for SAFE compatible mobile devices? (Choose two.)

- A. disable Bluetooth
- B. disable the microphone
- C. enable encryption of internal storage
- D. enable encryption of external storage
- E. define the required maximum password length

**Answer: A,B**

**Question No : 5**

An employee's corporate mobile device managed by IBM Endpoint Manager (IEM) was stolen. The device is accessing corporate data both using e-mail and VPN profiles. Which action can be initiated by the EM console operator to protect access to corporate data?

- A. run the action of task Device Wipe against the stolen device
- B. run the action of task Selectively Wipe Corporate Device against the stolen device
- C. run the action of task Selectively Wipe Android Device (Deprovision) against the stolen device
- D. run the action of task Selectively Wipe Apple iOS Device (Deprovision) against the stolen device

**Answer: A**

**Question No : 6**

Which mobile devices can only be managed using the Management Extender for Microsoft Exchange?

- A. Apple iOS 4.x devices
- B. BlackBerry OS 10 devices
- C. SAE enabled Android devices
- D. Microsoft Windows Mobile 5.x devices

**Answer: B**

**Question No : 7**

Apple devices are not receiving commands sent from the iOS Management Extender. Which log file should be checked to ensure the iOS extender is communicating with the Apple Push Notification Service?

- A. jetty.log
- B. apns.log
- C. iosmdm.log
- D. mdm\_tasks.log

**Answer: C**

**Question No : 8**

The Management Extender for iOS devices opens a Command Port to listen for commands received from the IBM Endpoint Manager server. What is the default port value?

- A. 23
- B. 443
- C. 52311
- D. 52315

**Answer: D**

**Question No : 9**

Where would a device obtain an APK file during application installation once it has been imported to the IBM Endpoint Manager for Mobile Devices? (Choose two.)

- A. relay
- B. App Store
- C. Google Play
- D. corporate intranet site
- E. IBM Endpoint Manager server

**Answer: A,E**

**Question No : 10**

An IBM Endpoint Manager administrator who is responsible for managing iOS mobile devices needs to view a list of applications installed on a particular OS device. Where can this be done?

- A. Mobile Device dashboard
- B. iOS Device View dashboard
- C. Single Device View dashboard
- D. Enterprise Apps Management dashboard

**Answer: C**

**Question No : 11**

How many days of the iosmdm.log are kept?

- A. 3
- B. 7
- C. 10
- D. Unlimited

**Answer: D**

**Question No : 12**

The management extender is located in a DMZ to allow communications from roaming devices. To ensure better protection the Trusted Service Provider (TSP) component is installed and configured on a different system that is not in the DMZ. Which default port is used for communications between the two mobile device management components, the self service portal, and the TSP to exchange information about a user's authentication?

- A. 443
- B. 2195
- C. 5223
- D. 52316

**Answer: D**

**Question No : 13**

A device is giving this error the certificate for <DNS Name> is invalid. What is a possible issue?

- A. Certificates are not supported by the device.
- B. Name resolution is not enabled on the device.
- C. The key pair used to create the certificate is corrupt.
- D. The self-signed certificate has not been installed or is invalid.

**Answer: D**

**Question No : 14**

A customer is restricting their mobile device environment to 1000 iOS devices and 1000 Android devices. What is the minimum number of relays needed and in what configuration?

- A. 1 relay with no management extenders
- B. 1 relay with the iOS Management Extender
- C. 1 relay with the Multi-platform Management Extender
- D. 1 relay with the iOS Management Extender and 1 relay with no management extenders

**Answer: B**

**Question No : 15**

What does the Refresh Interval setting refer to when configuring the Management Extender for Lotus Traveler?

- A. How often in minutes that the mobile devices being managed report to the management extender.
- B. How often in seconds that the console refreshes when viewing the managed mobile device inventory.
- C. How often in seconds that the IBM Lotus Traveler server attempts to contact the devices being managed.
- D. How often in minutes that the management extender will refresh the managed device reports sent to the IBM Endpoint Manager server.

**Answer: D**