IBM

Exam C2010-505

IBM SmartCloud Control Desk V7.5.1 IT Asset Management Implementation

Version: 8.0

[Total Questions: 138]

Question No : 1

When can the qualification status be changed to INACTIVE?

A. After the labor has been approved.
B. When a certification exists for the qualification.
C. When the labor validation date is not in ACTIVE status.
D. When the reference to the TOOLQUAI table is removed.

Answer: A

Question No : 2

Which two default company type fields can be used when creating a company record?(Choose two)

A. Retail
B. Courier
C. Internal
D. External
E. Shipping

Answer: D,E

Question No : 3

Inventory items can be directly issued to which three charge entities?

A. Asset
B. Change
C. Incident
D. Location
E. Work Order
F. Service Request

Answer: A,C,D

Question No : 4

Which contract is used to manage a third-party agreement?

A. Labor
B. Lease
C. Service
D. Purchase

Answer: B

Question No : 5

What is a release purchase order (PO) in IBM SmartCloud Control Desk?

A. A PO related to a release record.
B. A PO for additional software licenses.
C. A PO related to a work order which is a child of a release record.
D. A PO for a portion of the total amount or lines specified on an associated volume contract.

Answer: D
Reference:http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp

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Question No : 6

An action can be triggered to modify a laborer's availability in which application?

A. People
B. Calendars
C. Labor Reporting
D. Assignment Manager

Answer: A

Question No : 7

Which application allows licenses to be associated with contract line items?

A. Licenses
B. Master Contracts
C. Deployed Software
D. Software Contracts

Answer: D

Question No : 8

In which two applications can childassets be moved, swapped, or modified?(Choose two)

A. Assets
B. Inventory
C. Asset Templates
D. Configuration Items
E. Work Order Tracking

Answer: A,C

Question No : 9

Which two data sets can be reconciled?(Choose two)

A. Items and Inventory
B. Deployed Assets and Items
C. Assets and Deployed Assets
D. Assets and Non-Configuration Items

Answer: B,C

Question No : 10

What is an example of a License Audit report?

A. License Audit Report

B. PVU Based Audit Report
C. Concurrent User Audit Report
D. Software Usage Audit Report

Answer: A

Question No : 11

Given that multiple parent/child relationships exist in an asset hierarchy, how many parents can a child asset have?

A. 1
B. 2
C. 3
D. 4

Answer: A

Question No : 12

Which value must be defined when creating an Asset Location report that is scheduled to run every two weeks?(Choose two)

A. Site
B. Email
C. Asset
D. Location

Answer: B,C

Question No : 13

Report grouping and sorting functions are configured under which ad hoc Report Creation tab?

A. Style
B. Select

C. Submit
D. Format

Answer: C

Question No : 14

What does Linked Asset in the Deployed Asset application refer to?

A. A promoted asset linked to a deployed asset via promotion.
B. Another deployed asset which links to Deployed Asset by reconciliation.
C. An authorized asset linked to a deployed asset via the Integration Adapter.
D. An authorized asset linked to deployed asset via the Deployed Data adapter.

Answer: A

Question No : 15

Which two conditions allow a specific computer to be linked to a SR record?(Choose two)

A. The employee is in the Supervisor group.
B. The employee is the user of the computer.
C. The employee is the custodian of the computer.
D. The employee is the primary contact of the computer.
E. The employee and the computer share the same location record.

Answer: A,B

Question No : 16

Why would the system generate an error when an administrator tries to delete some records from the software catalog?

A. A software record is linked to a contract.
B. A software record is linked to an Item Master.
C. A software record is linked to a purchase order.
D. A software record is linked to deployed software.

Answer: B

Question No : 17

Which two pieces of information are tracked in the Craft record?(Choose two)

A. pay rates
B. skill levels
C. task instructions
D. availability schedule
E. certification requirements

Answer: A,D

Question No : 18

Which two tasks are performed in the Receiving application?(Choose two)

A. return items to vendor
B. receive purchase order line items
C. receive purchase request line items
D. issue received items to the Incident application
E. issue received items to the Service Request application

Answer: B,E

Question No : 19

Items are received into which out-of-the-box location type?

A. Inventory
B. Business
C. Storeroom
D. Pre-delivery

Answer: D

Question No : 20

What is the purpose of Incident Activities?

A. to apply a resolution to an incident
B. to manage ownership of the incident
C. to identify correct priority of the incident
D. to define actions needing to be performed by custodians

Answer: B

Question No : 21

Which two primary data fields are required when creating a desktop requisition?(Choose two)

A. Priority
B. Shipper
C. Tax Type
D. Item Number
E. Requisition Number

Answer: A,E
Reference:http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp

Question No : 22

By default which queuing mechanism is used by the Software Catalog cron task?

A. Error
B. Sequential
C. Continuous
D. Crazy Eight

Answer: C
Reference:

http://www.xcentricway.ca/tutorials/tutorial02/Maximo%207.1%20Integration%20Framework%20Configuration%20Basics.pdf

Question No : 23

A deployed asset can be promoted from which two applications?(Choose two)

A. Assets
B. Computers
C. Item Master
D. Network Device
E. Deployed Software

Answer: A,D

Question No : 24

Which two work order internal statuses allow a user to record asset downtime?(Choose two)

A. APPR
B. COMP
C. INPRG
D. WAPPR
E. CLOSED

Answer: B,C

Question No : 25

Which menu contains the View Assets application?

A. Assets
B. Inventory
C. Self Service