



CPIM - Basics of Supply Chain Management

Version: 6.0

[Total Questions: 155]

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Topic break down

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Topic 1, Business-wide Concepts

Question No : 1 - (Topic 1)

Which of the following manufacturing environments presents the greatest complexity in promising completion dates for customer orders?

- A. Flow
- **B.** Repetitive
- C. Continuous
- D. Intermittent

Answer: D

Question No : 2 - (Topic 1)

The question below is based on the following cost information:

Capital cost	9%
Storage cost	11%
Risk cost	5%

What is the carrying cost?

A. 14% **B.** 16%

C. 20%

D. 25%

Answer: D

Question No : 3 - (Topic 1)

Gemba is a Japanese word meaning:

A. shop floor.

- **B.** shop order.
- **C.** shop packet.
- D. shop traveler.

Answer: A

Question No : 4 - (Topic 1)

Which practice focuses on root cause analysis?

- A. Statistical process control
- **B.** Five whys
- C. Scatter diagram
- D. Pareto chart

Answer: B

Question No : 5 - (Topic 1)

Which of the following situations is characteristic of a make-to-stock environment?

- A. Work in process (WIP) represents the largest cost of inventory.
- **B.** The impact of technology on the production process will be large.
- C. The master schedule is stated at the finished product level.
- D. Customer involvement is typically very high.

Answer: C

Question No : 6 - (Topic 1)

In an assemble-to-order production environment, the master production schedule contains:

- A. standard items.
- **B.** finished items.
- C. raw materials.
- D. subassemblies.

Answer: D

Question No : 7 - (Topic 1)

The primary purpose of enterprise resources planning is to:

- A. focus on the manufacturing function within an organization.
- **B.** integrate an approach to business management.
- C. use external knowledge to seek an internal advantage.
- **D.** provide data protection along the supply chain.

Answer: B

Question No : 8 - (Topic 1)

A firm offers products configured from a large number of stocked options. Which of the following production environments is the firm most likely to use?

A. Engineer-to-order
B. Make-to-order
C. Assemble-to-order
D. Make-to-stock

Answer: C

Question No : 9 - (Topic 1)

The overall objective of an integrated supply chain can best be described as the achievement of:

- A. decreased lead time.
- **B.** increased supplier partnerships.
- C. an efficient flow of materials and information.
- **D.** an efficient flow of production.

Answer: C

Question No : 10 - (Topic 1)

Which of the following statements characterizes an intermittent manufacturing environment?

- A. Work center load is predictable.
- **B.** Routings for all products are the same.
- **C.** Work centers are organized by function.
- **D.** Kanban is the most appropriate scheduling method.

Answer: C

Question No : 11 - (Topic 1)

Which of the following tools is considered to be one of the seven quality tools?

- A. Gantt chart
- B. Input/output chart
- C. Control chart
- D. Capacity chart

Answer: C

Question No : 12 - (Topic 1)

The principal objective of total quality management in manufacturing is to:

- A. implement statistical process control.
- B. meet the expectations of the customer.
- C. reduce the costs of failure.
- D. eliminate inspections.

Answer: B

Question No : 13 - (Topic 1)

A company's cost of goods sold would be found on which of the following financial

documents?

- A. Balance sheet
- B. Income statement
- **C.** Cash flow statement
- **D.** Performance statement

Answer: B

Question No : 14 - (Topic 1)

Which of the following items is considered an external failure cost?

- A. Warranty cost
- B. Incoming inspection
- C. Prevention cost
- **D.** Appraisal cost

Answer: A

Question No : 15 - (Topic 1)

Which of the following characteristics is most distinctive of lean manufacturing?

- A. Teamwork
- B. Continuous improvement
- C. Qualitative measurements
- D. Bottom-line results

Answer: B

Question No : 16 - (Topic 1)

Which of the following types of manufacturing processes would tend to have the lowest work in process (WIP) inventory?

A. Project

B. IntermittentC. BatchD. Flow

Answer: D

Question No : 17 - (Topic 1)

Which of the following techniques typically eliminates common errors?

- A. Practical kaizen training
- B. Kaizen
- C. Poka-yoke
- D. Kanban

Answer: C

Question No : 18 - (Topic 1)

After a quality improvement program has been successfully implemented, the greatest cost of controlling quality typically is the cost of:

- A. failure.
- B. appraisal.
- **C.** prevention.
- **D.** inspection.

Answer: C

Question No : 19 - (Topic 1)

Having bolts and tools at the point of use on the automobile assembly line eliminates the waste of :

A. waiting.B. overproduction.C. making defects.



Answer: A

Question No : 20 - (Topic 1)

Inventory turns is an appropriate performance measure for which of the following functions?

- A. Material control
- B. Activity-based costing control
- C. Total quality management
- **D.** Flexible manufacturing

Answer: A

Question No : 21 - (Topic 1)

The theory of constraints is most effective when:

- A. demand environments are unstable.
- B. demand environments are stable.
- C. the constraint cannot be managed easily.
- **D.** the constraint cannot be identified easily.

Answer: B

Question No : 22 - (Topic 1)

Which of the following concepts could a firm implement to reduce defects?

A. HanseiB. JidokaC. MuriD. Heijunka

Answer: B



Question No : 23 - (Topic 1)

The heijunka philosophy can best be described as:

- A. level production.
- **B.** make-to-stock production.
- C. a chase production strategy.
- **D.** produce to stock production.

Answer: A

Question No : 24 - (Topic 1)

Having the needed materials within easy reach of a subassembly process eliminates waste of:

- A. motion.
- **B.** transportation.
- **C.** making defects.
- D. stocks.

Answer: A

Question No : 25 - (Topic 1)

Reducing set up time will affect item lead time and throughput in which of the following ways?

- A. Lead time will increase, throughput will decrease
- B. Lead time will increase, throughput will increase
- C. Lead time will decrease, throughput will increase
- D. Lead time will decrease, throughput will decrease

Answer: C