

Genesys

Exam GE0-807

System Consultant, Genesys SIP SERVER (GCP8 - SIP)

Version: 6.0

[Total Questions: 80]

Question No : 1

Which of the following are valid configurations for Open standard SIP architecture? Choose 2 answers

- A. 1 SIP Server, 1 Softswitch
- B. 5 SIP Server, 1 Network SIP Server
- C. 1 SIP Server, 1 T-Server
- D. 3 SIP Server, 5 T-Server, 1 Cisco call Manager

Answer: A,C

Question No : 2

We want to use a treatment 'PlayAnnouncement' from routing strategy to play following file:

C:\ProgramFiles\Mediaserver\Announcement\l_mulaw.wav, How would the URI in the INVITE message sent to Media Server look like?

- A. sip:annc@MediaServer:port;play=ftle://announcement/l;repeat=l
- B. sip:annc@MediaServer:port;play=c:\ProgramFiles\MediaServer\announcement\l;repeat=l
- C. sip:annc@MediaServer:port;play=announcement/'i_mulaw.vwav;repeat=l
- D. sip:annc@MediaServer:port;play=l;repeat=l
- E. sip:annc@MediaServer:port;play=l_mulaw.wav;repf^t

Answer: A

Question No : 3

Which statements are correct?

- A. The Genesys Media Server and Genesys Stream Manager are the only music sources available when using Genesys SIP Server 8.
- B. Genesys Media Server or Stream Manager performance is not affected by the codec selected for use.

- C. Media Server and Stream Manager require that URS make requests for media to be streamed to a caller.
- D. Genesys Media Server supports Treatments

Answer: B

Question No : 4

How is the Genesys SIP Server licensed?

- A. per seat
- B. per running instance**
- C. per any DN
- D. per Agent

Answer: A

Question No : 5

Which of the following is SIP Server deployment modes used with a Framework 8 solution?
Choose 3 answers

- A. Stand Alone Mode**
- B. Application Server Mode**
- C. Multimedia Mode**
- D. Customer Side Proxy Mode
- E. CTI Mode

Answer: A,B,D

Reference: http://genesyslab.info/wiki/index.php/Special:Repository/81fr_dep-sip.pdf?id=2e30d00a-05d6-4c84-a539-eb7ddcbde5f4 (page 34)

Question No : 6

Which of these components has the functionality of a redirect server? Choose 2 answers

- A. T Server
- B. SIP Server
- C. Network SIP Server
- D. Media Server

Answer: B,D

Question No : 7

For remote supervision what DN must be configured?

- A. gcti::supervisor
- B. gcti::park
- C. gcti::record
- D. No Additional DNs need to be configured

Answer: A

reference:

http://www.cisco.com/c/en/us/td/docs/ios/voice/fxs/configuration/guide/15_1/fxs_15_1_cg_book/fxsbasic.html

Question No : 8

Which Genesys component is used to load balance between multiple SIP Servers?

- A. Load Distribution Server
- B. SIP Server
- C. Network SIP server
- D. Media Server

Answer: C

Reference:

http://www.genesys.com/resources/events/2012_gforce_barcelona_ed_day_sip_server_8_1.pdf (See the Page #15).

Question No : 9

What does 1PCC mean?

- A. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the SIP endpoint
- B. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the same PC (no Hardware endpoint can be used)
- C. A T-lib client such as Agent Desktop can control a call which is actually between other parties such as sip endpoints
- D. Both, SIP endpoint and T-lib client such as Agent Desktop has to be integrated in one application

Answer: A

Question No : 10

If you wish to allow recording on a call, and recording is configured for two devices on the call. Which one of the following scenarios is possible?

- A. Call recording will be started when both of the devices signal EventEstablished.
- B. Call recording will be started only on the device that first signals EventEstablished.
- C. Call recording will only be started when either one of the devices first signals Eventreleased.
- D. Call will not be recorded

Answer: B

Reference: http://genesyslab.info/wiki/index.php/Special:Repository/80fr_dep-sip.pdf?id=6483fb5b-9ea1-43a0-8aeb-f38b19fb29a7 (page 98)

Question No : 11

When using the REFER method, where would you specify the party the call is being transferred to?

- A. Refer header URI
- B. To: header
- C. contact: header
- D. REFER To: header
- E. Is not specified in the REFER messages

Answer: A

Question No : 12

In a single site deployment, SIP Server can be deployed in which of the following modes?
Choose 3 answers

- A. Stand alone SIP Server
- B. SIP Server integrated with a Softswitch
- C. Open Standard SIP Architecture
- D. Hybrid architecture
- E. Application Server Mode

Answer: A,B,C

Reference:

http://www.genesys.com/resources/training/certification/Exam_Study_Guide_GCP8_SIP.pdf
(See the Describe SIP Server Deployment modes).

Question No : 13

Which of the following SIP Server features requires an MCU? (Choose 5 answers)

- A. 3 PCC conference - Single Step
- B. 3 PCC conference - Two Step
- C. Call Supervision
- D. Push video
- E. Emergency recording
- F. voicemail
- G. Email