

CompTIA JK0-017

CompTIA E2C Project+ Certification Exam

Version: 5.1

Topic 1, Volume A**QUESTION NO: 1**

Which of the following are process groups in the project life cycle? (Select Three).

- A. Accepting
- B. Mitigating
- C. Avoiding
- D. Initiating
- E. Closing
- F. Planning

Answer: D,E,F

Explanation:

QUESTION NO: 2

A project team is comfortable working as a group and has accepted all the project ground rules. They support each other to reach the project goals. Which of the following stages of team development is the project team demonstrating?

- A. Storming
- B. Performing
- C. Conforming
- D. Forming

Answer: B

Explanation:

QUESTION NO: 3

A project manager is informed that material expenditures will increase. Which of the following documents should be referenced to address this increase?

- A. Work Breakdown Structure (WBS)
- B. Cost management plan
- C. Approved project charter
- D. Project scope document

Answer: B

Explanation:

QUESTION NO: 4

The project charter is an output of which of the following project phases?

- A. Initiation
- B. Planning
- C. Execution
- D. Closing

Answer: A

Explanation:

QUESTION NO: 5

All of the following are considered part of the risk management plan EXCEPT the risk:

- A. register.
- B. matrix.
- C. assessment.
- D. baseline.

Answer: D

Explanation:

QUESTION NO: 6

Which of the following is true of fast tracking a schedule?

- A. Project schedule critical path will change.
- B. Project activities will be performed concurrently.
- C. Project schedule is shortened by decreasing the project scope.
- D. Project schedule lead times are increased.

Answer: B

Explanation:

QUESTION NO: 7

A project team member is uncertain how many activities are required to complete a task. Which of the following documents should be referenced?

- A. Key Performance Indicators (KPIs)
- B. Project charter
- C. Work Breakdown Structure (WBS)
- D. Statement of Work (SOW)

Answer: C

Explanation:

QUESTION NO: 8

Which of the following is the BEST communication option for team building?

- A. Send an email transmission to introduce the project.
- B. Send a completed project charter to introduce the project.
- C. Leave a voicemail message to introduce the project.
- D. Schedule a face-to-face meeting to introduce the project.

Answer: D

Explanation:

QUESTION NO: 9

Which of the following is created using the work breakdown structure (WBS) as an input?

- A. Procurement management plan
- B. Vendor selection criteria
- C. Project scope statement
- D. Project charter

Answer: A

Explanation:

QUESTION NO: 10

A cause and effect diagram can also be called:

- A. a control chart.
- B. a scatter diagram.
- C. an Ishikawa diagram.
- D. a Pareto Chart.

Answer: C

Explanation:

QUESTION NO: 11

In order to obtain the best pricing and product quality, a project manager should:

- A. obtain an RFP from one vendor who can provide the products.
- B. obtain an RFP from the vendor who provides the lowest priced products.
- C. obtain responses from different vendors to compare the products.
- D. use past vendors who have provided all project deliverables.

Answer: C

Explanation:

QUESTION NO: 12

A project manager has decided to increase the number of resources working on critical path activities. This is an example of:

- A. rolling wave planning.
- B. resource leveling.
- C. fast tracking.
- D. crashing.

Answer: D

Explanation:

QUESTION NO: 13

Which of the following may have a significant adverse impact upon the successful completion of an international project? (Select Three).

- A. Time zones
- B. Travel costs
- C. Co-location of resources
- D. The project plan
- E. Scheduled vacations
- F. Language barriers

Answer: A,B,F

Explanation:

QUESTION NO: 14

A project manager is presented with a change request for an ongoing project. Which of the following would be the FIRST action?

- A. Update the project plan to accommodate the changes.
- B. Perform an impact analysis.
- C. Organize a stakeholder meeting to review the changes.
- D. Change the project scope to reflect the change request.

Answer: B

Explanation:

QUESTION NO: 15

Which of the following are created using information contained in the work breakdown structure (WBS)? (Select Two).

- A. Project scope statement
- B. Project statement of work
- C. Project charter
- D. Project activity estimates
- E. Project resource estimates

Answer: D,E

Explanation:**QUESTION NO: 16**

Which of the following steps should a project manager take to ensure the quality of project deliverables for a customer? (Select Two).

- A. The project manager should consult the project sponsor and customer to review the current quality requirements.
- B. The project manager should request a peer review of the project to determine if it meets the customers quality standards.
- C. The project manager should change the scope of the project to meet the customers expectations of quality standards.
- D. The project manager should check the finished product to determine if it meets the customers quality standards.
- E. The project manager should outsource to obtain the best resources for the project.

Answer: B,D

Explanation:**QUESTION NO: 17**

A product has been sent to an outside vendor for testing. During their testing it was determined that the product is not meeting the quality standards. The project manager scheduled a meeting to review their findings. Which of the following BEST describes this situation?

- A. Quality assurance
- B. Quality control
- C. Quality analysis
- D. Quality planning

Answer: B

Explanation:**QUESTION NO: 18**

The project manager crashes a project that is behind schedule and under-budget. Which of the following will be the intended result?

- A. The project will be behind schedule and over-budget.
- B. The project will be on schedule but over-budget.
- C. The project will be on schedule and on-budget.
- D. The project will be behind schedule and on-budget.

Answer: C

Explanation:

QUESTION NO: 19

Which of the following methods would a project manager use to estimate the construction cost of a 2,000 square foot home when given the cost per square foot?

- A. Parametric estimating
- B. Analogous estimating
- C. Top-down estimating
- D. Bottom-up estimating

Answer: A

Explanation:

QUESTION NO: 20

A project manager is performing activity sequencing using the arrow diagramming method (ADM). Which of the following is true of ADM?

- A. ADM can only represent finish to start dependencies.
- B. ADM cannot represent multiple successor activities.
- C. ADM can only represent activities that are on the critical path.
- D. ADM uses boxes representing activities, and arrows to represent dependencies.

Answer: A

Explanation:

QUESTION NO: 21

Which of the following represents the appropriate order of an effective change management process?

- A. Identify change, perform impact analysis, approve or deny change, update applicable project plan components, document change.
- B. Identify change, document change, perform impact analysis, approve or deny change, update applicable project plan components.
- C. Identify change, document change, perform impact analysis, update applicable project plan components, approve or deny change.
- D. Identify change, document change, approve or deny change, perform impact analysis, update applicable project plan components.

Answer: B

Explanation:

QUESTION NO: 22

Which of the following conflict resolution techniques is used to get people to face their conflicts directly and work through the issues?

- A. Confronting
- B. Forcing
- C. Compromising
- D. Smoothing

Answer: A

Explanation:

QUESTION NO: 23

In which of the following organization types would a project manager have the MOST authority?

- A. Projectized
- B. Balanced Matrix
- C. Weak Matrix
- D. Functional

Answer: A

Explanation:

QUESTION NO: 24

Which of the following would be a direct output of the initiating process group? (Select Two).

- A. Project charter
- B. Project management plan
- C. Statement of Work (SOW)
- D. Work Breakdown Structure (WBS)
- E. Preliminary scope statement

Answer: A,E

Explanation:

QUESTION NO: 25

Which of the following cost estimating techniques uses previous, similar projects as a basis of estimating costs for the current project?

- A. Top-down estimating
- B. Parametric estimating
- C. Bottom-up estimating
- D. Analogous estimating

Answer: D

Explanation:

QUESTION NO: 26

Which of the following tools are used for quality planning? (Select Two).

- A. Cost / Benefit analysis
- B. Network diagram
- C. Benchmarking
- D. Critical Path Method (CPM)
- E. Parametric estimating

Answer: A,C

Explanation:

QUESTION NO: 27