



IBM Tivoli Automation Sales Mastery Test v4

Version: 6.1

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Question No : 1

What is one of the processes, which demands the most of human resources inside a complex ITEnvironment?

- A. Monitoring.
- **B.** Track of changes and configuration.
- C. View of the current environment.
- **D.** All of the above.

Answer: B

Question No : 2

Name the solution that is offered as a component of TEM (Tivoli Endpoint Manager) for Lifecycle Management, Security & Compliance and also offered as a standalone product?

- A. Patch Management
- **B.** Version Management
- C. Compliance Management
- **D.** None of the above.

Answer: A

Question No:3

What is the name of the IBM Business Service Managementsolution that: Simplifies service model maintenance through discovery integration, Provides Real-time status through Consolidated Operations Management integration, and Calculates "Key Performance Indicators" by leveraging automated acquisition of businessmetrics?

- A. Tivoli Business Service Management
- B. Tivoli Business Service Strategy
- C. IBM Business Framework
- D. All of the above.

Answer: A