



IBM Business Analytics Midmarket Foundational Sales Mastery Test v2

Version: 7.0

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Question No:1

When selling into an organization, what do you need to know from each individual on the customer team involved with the project?

- A. What products do they prefer
- **B.** What is their role and individual agenda
- C. What is their role in the project
- D. How does the project impact their jobs

Answer: C

Question No:2

How would you overcome the objection "IBM is too expensive"?

A. Start small, show immediate value then grow. Use trial to demonstrate ease and value. Demonstrate how they can leverage Excel skills

B. Compare total cost of ownership (entitlements, IT installation, configuration and programming)

C. Stress the "Easy to Buy" message; the products are packaged and priced right. Start small, start anywhere, deliver immediate value, and grow. Investigate the availability of compelling IBM Global Financing offerings

D. Limited IT skills are required for Express to be installed and maintained; no coding required. Partners can help with building trusted data and initial applications and the system can be owned and operated by a technical business user. Offer the Partner demos or a Partner led try and buy.

Answer: C

Question No:3

Where can you find specific Business Analytics Midmarket customer success stories?

- A. AnalyticsZone.com website
- B. Customer Reference Database
- C. DeveloperWorks
- D. IBM.com Website

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Answer: D

Question No: 4

Which is the most important question to focus on to address customer need?

- A. Are they looking for a Business Analytics product?
- B. Are they satisfied with their current Business Intelligence solution?
- C. Are they using a data warehouse?
- D. Are they having specific business pains?

Answer: D

Question No:5

What is a common pain point for a Marketing Department?

A. Am I maximizing revenue generation and market growth opportunity through segmentation and route-to-market?

B. How do I maximize retention, optimize staffing mix and attain best practice benchmark benefits?"

C. Am I attaining savings and maintaining infrastructure (computers, databases, networks) required to support growth of our business?

D. Do I fully understand my company's capital structure, ROI, compliance, risk, disclosure and regulatory reporting requirements?

Answer: A

Question No : 6

What are the 3 (three) key messages for IBM Cognos Express in the Business Analytics Midmarket?

- A. Easy to Buy. Easy to install. Easy to Deploy
- B. Easy to Use. Easy to Deploy. Easy to Buy
- C. Easy to Install. Easy to Use. Easy to Buy
- D. Easy to Deploy. Easy to Start. Easy to Use