

# Microsoft

## Exam MB2-712

### Microsoft Dynamics CRM 2016 Customization and Configuration

Version: 8.0

[ Total Questions: 47 ]

**Question No : 1**

You are modifying a Dynamics CRM form for a custom entity.

You need to identify which parts of the CRM form users can use to modify data.

Which two parts should you identify? Each correct answer presents a complete solution.

- A. Navigation
- B. Footer
- C. Header
- D. Body

**Answer: C,D**

**Question No : 2**

You plan to create a country entity that contains one record for each country in the world.

You need to track which countries a contact visited. No additional data will be tracked.

Which type of relationship should you create?

- A. a many-to-many (N:N) relationship from the contact to the country
- B. a one-to-many (1:N) relationship from the country to the contact
- C. a many-to-many (N:N) relationship from the contact to the country that has a relationship behavior type of Parental
- D. a one-to-many (1:N) relationship from the contact to the country

**Answer: A**

**Question No : 3**

You have a Dynamics CRM organization.

Currently, when you create entities and fields, they have a prefix of new\_.

You need to ensure that when you create new entities and fields, they have a prefix of Contoso\_.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Change the prefix in the System Settings to Contoso.
- B. Edit the customization prefix field and change the display name to Contoso.
- C. Change the prefix of the publisher associated to the solution to Contoso.
- D. Create a new publisher that has a prefix of Contoso. Associate the new publisher to the existing solution.

**Answer: C,D**

**Question No : 4**

On the contact entity, you are creating a business rule that has the Set visibility action.

You need to identify which form elements you can control by using the Set visibility action.

What should you identify?

- A. the sub-grids and quick view forms only
- B. the form fields, form sections, and form tabs only
- C. the form fields only
- D. all of the form elements

**Answer: C**

**Question No : 5**

You have a Dynamics CRM organization.

You enable Manager Hierarchy security.

You have the users shown in the following table.

| User name      | Manager               |
|----------------|-----------------------|
| CEO            | <i>Not applicable</i> |
| Vice President | CEO                   |
| Sales Manager  | Vice President        |
| Sales User     | Sales Manager         |

You need to identify which actions the Vice President can perform.

What should you identify?

- A. Read and update the records owned by Sales Manager. Read and update the records

owned by Sales User.

**B.** Read and update the records owned by Sales Manager. Read the records owned by Sales User.

**C.** Read and update the records owned by Sales Manager. Read the records owned by CEO.

**D.** Read all of the records in the organization. Edit the records owned by Sales Manager.

**Answer: B**

**Question No : 6**

A user named User1 is the owner of a background workflow that makes changes to an account after the Credit Limit field of the account is modified.

A user named User2 adds a new account and saves the record.

A user named User3 edits the record and changes the street address of the account.

A user named User4 edits the record and adds a parent account.

User2 changes the value in the Credit Limit field and assigns the account to User4.

You need to identify which name will be displayed in the Last Modified By Field on the account record.

Which name should you identify?

**A.** User3

**B.** User1

**C.** User2

**D.** User4

**Answer: B**

**Question No : 7**

You have a Dynamics CRM organization that contains the business units and security roles shown in the following table.