

CompTIA

Exam TK0-201

CTT+ Exam (Certified Technical)

Version: 13.0

[Total Questions: 613]

Topic break down

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Topic 1, Volume A**Question No : 1 - (Topic 1)**

An instructor notices that several learners in a virtual classroom have not been actively participating. The learners are still connected to the session. Which of the following would be the FIRST action to re-engage the learners in the class?

- A. Send them a private message to make sure they understand the material
- B. Survey the class with a question and require a response.
- C. Use more visual demonstrations to get the learners interested.
- D. Send the class a public message that everyone needs to participate.

Answer: B

Question No : 2 - (Topic 1)

A learner responds incorrectly to an instructor's question. Which of the following is the BEST response?

- A. The instructor should answer the question in order to maintain the self-confidence of the learner
- B. Be honest and tell the learner the answer was incorrect.
- C. Thank the participant for trying and ask if someone could help out.
- D. Move quickly to the next question so the learner will not feel embarrassed.

Answer: C

Question No : 3 - (Topic 1)

An instructor is hosting an online course with ten learners. Half of the learners have taken online courses before and are familiar with virtual courses. The other half of the class is new to the virtual environment. Which of the following should the instructor do FIRST to help all of the learners understand what is required for the course?

- A. Provide a link to the course requirements with a tutorial.
- B. Remove the learners from the class and have them return after a general computing course.

- C. Email each learner welcoming them to the class and have them introduce themselves.
- D. Have the learner's advisors train the learners on the virtual environment.

Answer: A

Question No : 4 - (Topic 1)

An instructor is discussing key material for a course when a learner asks a question that will lead to material that the class is not yet prepared for. Which of the following is the BEST course of action for the instructor?

- A. Inform the learner that the question can be asked during a break
- B. Answer the question as not doing so may cause the learner to be confused.
- C. Defer the question and assure the learner that it will be covered later in the course.
- D. Inform the learner that the question falls outside of scope and will not be answered.

Answer: C

Question No : 5 - (Topic 1)

Prior to a course an instructor remembers that learners always challenge a topic's technical accuracy. Which of the following actions should the instructor take in order to avoid this?

- A. Allow the learners to decide on a resolution.
- B. Omit the topic from the course.
- C. Tell the learners that controversy on this topic is normal
- D. Produce authoritative references.

Answer: D

Question No : 6 - (Topic 1)

After a training class was completed, the instructor conducted several passive on the job observations of each learner who attended the class. Which of the following is the primary benefit of the observations?

- A. It measures the application of the skills taught.

- B. It validates the quality of the course material.
- C. It requires the learners to use what they learned.
- D. It helps to reinforce the learning concepts.

Answer: A

Question No : 7 - (Topic 1)

An instructor wants to demonstrate a technical topic that requires a certain procedure. Which of the following is the BEST way to achieve this?

- A. Have the learners brainstorm ideas on the topic.
- B. Have the learners role play the topic.
- C. Hold an open discussion on the topic.
- D. Show the learners via a desktop sharing demonstration.

Answer: D

Question No : 8 - (Topic 1)

An instructor evaluates learners using both written and oral exams and multiple choice quizzes. Which of the following should be added for a complete evaluation of each learner?

- A. Observations
- B. Course evaluations
- C. Independent study
- D. Uniform testing

Answer: A

Question No : 9 - (Topic 1)

Which of the following should an instructor consider when distributing motivational incentives?

- A. The incentives should be geared towards individuals and not the group as a whole.
- B. The incentives should be used to gain the learners attention.

- C. The incentives should be given out freely as encouragement to the learners.
- D. The incentives should be considered by the learners as appropriate and necessary.

Answer: D

Question No : 10 - (Topic 1)

An instructor receives poor evaluations for a particular class. Which of the following should the instructor do FIRST to improve the performance?

- A. Read the comments to gain understanding of the low scores to find specific areas to work on.
- B. Re-develop the course from scratch.
- C. Practice the course in front of other instructors to receive direct feedback on how to improve.
- D. Contact each learner and ask for clarity on their responses.

Answer: A

Question No : 11 - (Topic 1)

An instructor was unable to cover the last concept in the course, yet test results from the last day indicated that all members of the class correctly answered questions addressing this concept. In this situation, which of the following should the instructor have done?

- A. Monitored learner performance during instruction
- B. Administered tests
- C. Evaluated learner's attainment of end-of-course objectives
- D. Judged the adequacy of the evaluation

Answer: D

Question No : 12 - (Topic 1)

Learners are MOST likely to learn a skill successfully when a topic is presented:

- A. In a cluster with other, similar skills

- B. Just in time for the learner to apply it
- C. As part of a summary of related skills
- D. As part of a review session prior to an examination

Answer: B

Question No : 13 - (Topic 1)

An instructor is facilitating a week long course. It has become clear to the instructor that the majority of the learners lack motivation, evident by their lack of effort and willingness to contribute when prompted. Which of the following would BEST provide the learners assistance to achieve success? (Select TWO).

- A. The instructor should incorporate more visual aids during instruction in order to improve the level of interest.
- B. The instructor should encourage the learners to repeat the course when they are ready to participate.
- C. The instructor should schedule a meeting with each individual learner to discuss the lack of effort,
- D. The instructor should adjust the instructional approach to better meet the learner backgrounds and skill sets
- E. The instructor should assign relevant practice and offer positive feedback where appropriate

Answer: D,E

Question No : 14 - (Topic 1)

An instructor is contracted to teach a highly technical on-site course. The instructor walks into a classroom filled with learners from various backgrounds. Which of the following should the instructor do FIRST?

- A. Ask each student about their level of knowledge about the content in order to tailor the courseware
- B. Incorporate more demonstrations during course delivery to make the content more interesting.
- C. Immediately discuss the nature of the situation with the course contact and ask how much of the content should actually be taught
- D. Reschedule the class after a skills assessment to better prepare for the class.

Answer: A

Question No : 15 - (Topic 1)

An instructor is delivering a course session that has a small amount of content and an adequate amount of time. Which of the following question types is BEST for this situation?

- A. Closed-ended
- B. Guiding
- C. Open-ended
- D. Hypothetical

Answer: C

Question No : 16 - (Topic 1)

Trainees reported that a trainer's innovative use of media greatly enhanced their ability to understand course content. Which of the following audiences is MOST likely to need this information?

- A. The company that pays to have its employees trained
- B. The person who schedules trainers
- C. The instructional designer
- D. The other trainers who teach the same course

Answer: D

Question No : 17 - (Topic 1)

A learner is consistently questioning their performance during a lab activity and needs the instructor's approval. The instructor observes that the learner is very hesitant to do the lab steps but completes the work correctly. Which of the following would the instructor do to BEST aid the learner?

- A. Immediately go back to observe the learner when lab activity is required
- B. Help other learners first then go to the one learner.
- C. Allow time before or after class for the learner to complete the activities.

D. Reaffirm the correct abilities of the learner

Answer: D

Question No : 18 - (Topic 1)

While facilitating a class an instructor uses a variety of questioning techniques. Which of the following BEST describes the benefits?

- A. Challenges learners, involves them and helps to monitor their progress.
- B. Establishes an environment that supports learning, and maintains focus on meeting stated learning objectives
- C. Facilitates group dynamics in a positive way, while encouraging respectful interactions.
- D. Keeps the learners engaged as to what is coming next and conveys the importance of their knowledge.

Answer: A

Question No : 19 - (Topic 1)

An instructor is conducting a review of written instructions and is aware that the preferred learning style of one of the learners is kinesthetic. Which of the following is the BEST choice for the instructor?

- A. Adjust the delivery of the review to include more graphs and charts as part of the exercise.
- B. Administer an exam to verify learner's knowledge of the material.
- C. Deliver the curriculum as defined in the documentation so that the rest of the class does not fall behind.
- D. Adjust the delivery of the review to include a demonstration as part of the exercise.

Answer: D

Question No : 20 - (Topic 1)

When a learner responds incorrectly to a question during class, an instructor should give some acknowledgement for the answer. Which of the following is the BEST reason for this action?

- A. Use the incorrect answer to move the class to a different topic
- B. It enforces active participation and creates teachable moments
- C. Wrong answers should be pointed out and corrected quickly to prevent misconceptions
- D. It ensures participation is limited to the correct answers

Answer: B

Question No : 21 - (Topic 1)

Which of the following is the MOST effective action for improving participation during a questioning session?

- A. Call on individuals by name to engage them.
- B. Have each learner take turns asking and answering a question.
- C. Ask for raised hands if they know the correct answer.
- D. Move closer to the participants in order to actively engage them.

Answer: D

Question No : 22 - (Topic 1)

During a break several learners are in the room joking about the facility and ask the instructor their opinion of the facilities. Which of the following describes how the instructor should respond?

- A. Remove the learners from the course for their unprofessional behavior.
- B. Correct the learners for joking about the facilities and remind them about professional behavior.
- C. Join the conversation and avoid negative comments about the facilities.
- D. Join the conversation and joke about the facilities.

Answer: C

Question No : 23 - (Topic 1)

An instructor is teaching an advanced topic. A student does not have the prerequisite skills needed for this class and continues to fall behind. The student is visibly frustrated. Which of the following is the MOST appropriate action?